

JuruSchool AI School Community
Programme

JuruSchool AI 校园公益计划



JuruSchool

User Guide: Preorder Food in JuruSchool App

用户指南:

*JuruSchool 手机端预订
食物*





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JuruSchool

Download and Installation

下载和安装





Download & Installation (Android, iOS & PWA)

下载和安装（安卓，iOS和网络应用程序）

1

Scan the following QR Code using mobile devices
使用手机扫描以下二维码



Android Mobile Phone
安卓手机



Apple iOS Mobile Phone
苹果手机



*For Android Phone user that does not Support Google Services or Google Play Store
不支持Google Services和Play Store的安卓手机用户*

****Huawei Mate 30, Mate 30 Pro, P40 and P40 Pro**



PWA Mobile Phone
网络应用程序

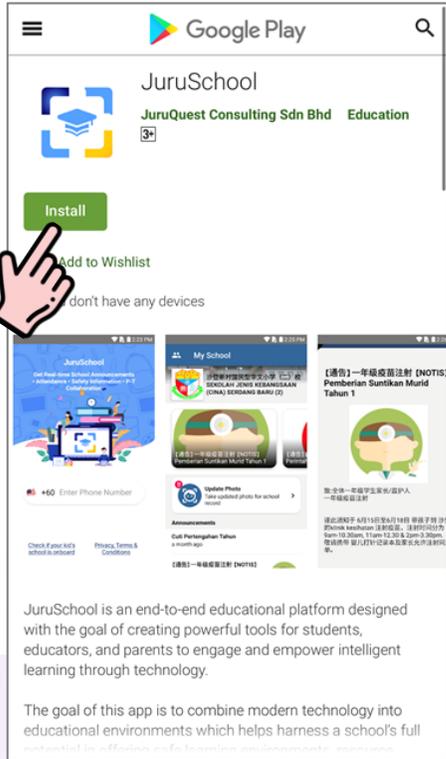


Download & Installation (Android, iOS & PWA)

下载和安装（安卓，iOS和网络应用程序）

2a

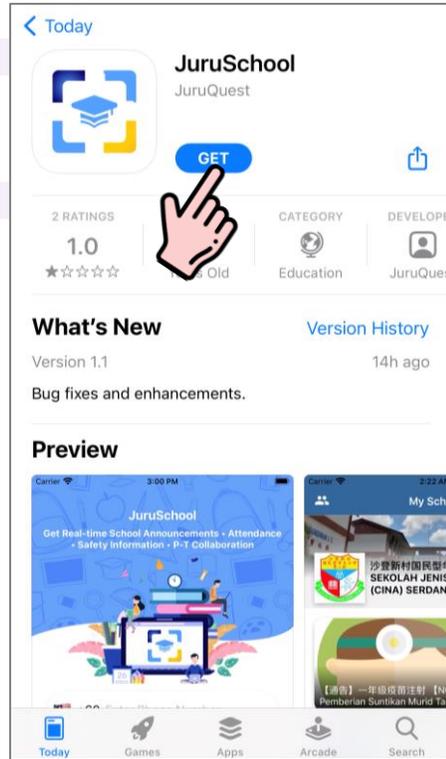
Click on "Install" / "GET" button
点击“下载” / “获取”按钮



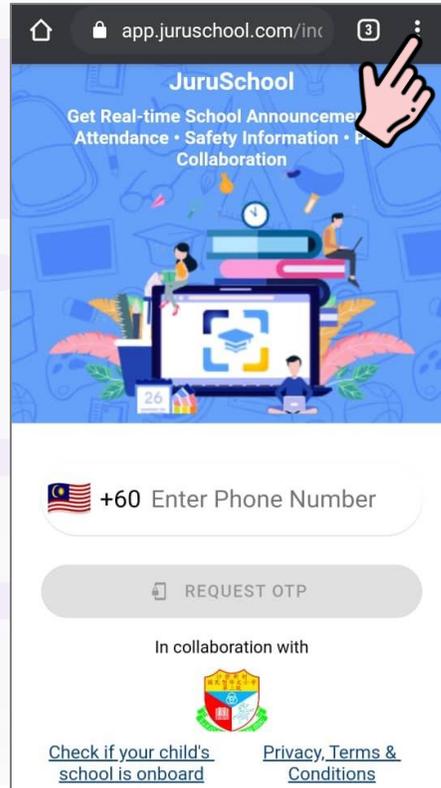
Android Mobile Phone
安卓手机

2b

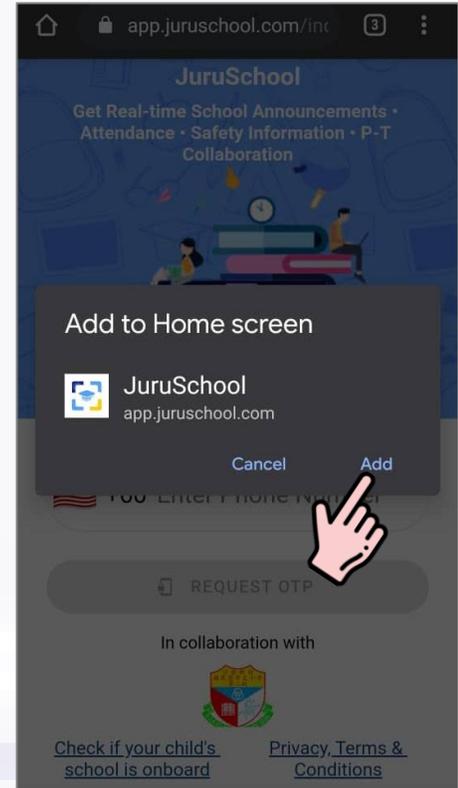
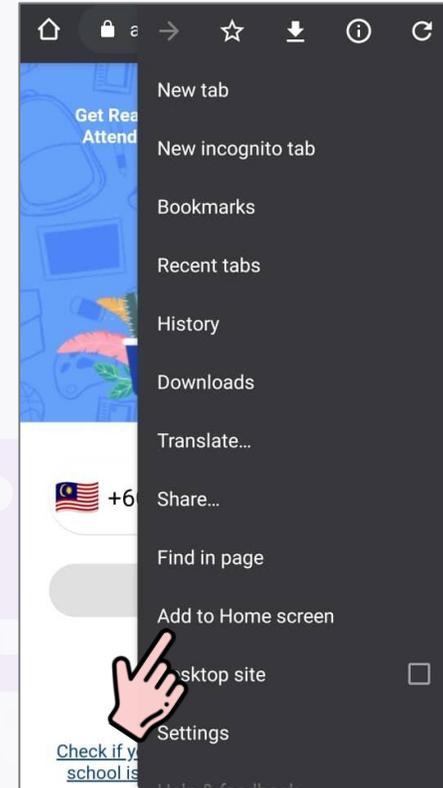
Click on three dot button on the top right, then click on "Add to Home screen" button. Click on "Add" button
点击右上角的三点按钮，然后单击“添加到主屏幕”按钮。单击“添加”按钮



Apple iOS Mobile Phone
苹果手机



PWA Mobile Phone
网络应用程序





JuruSchool



Login



登录



Login 登录

1

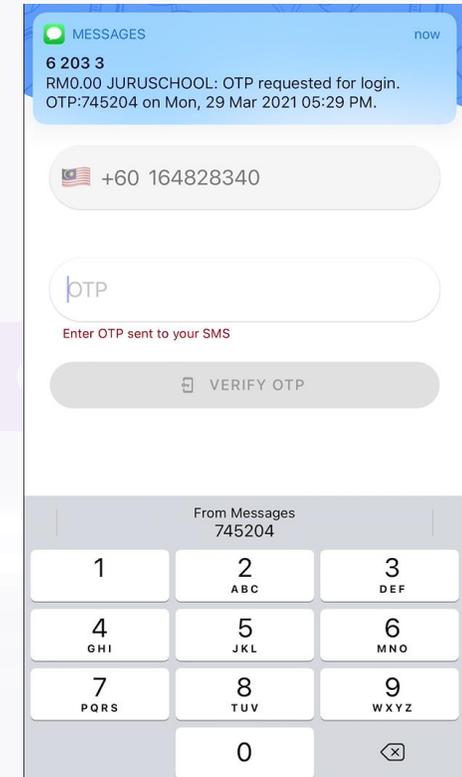
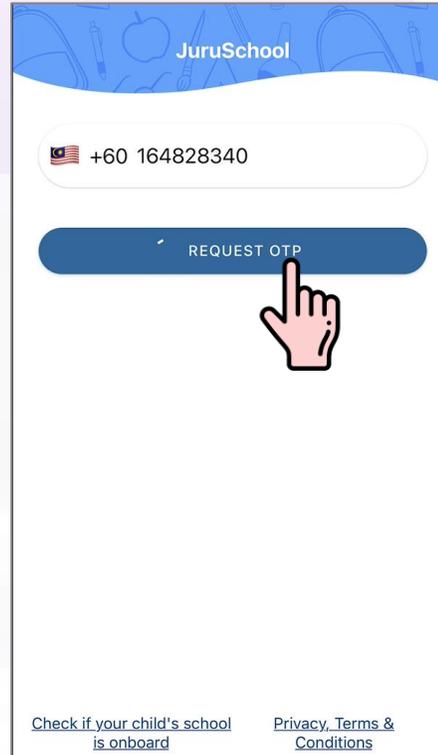
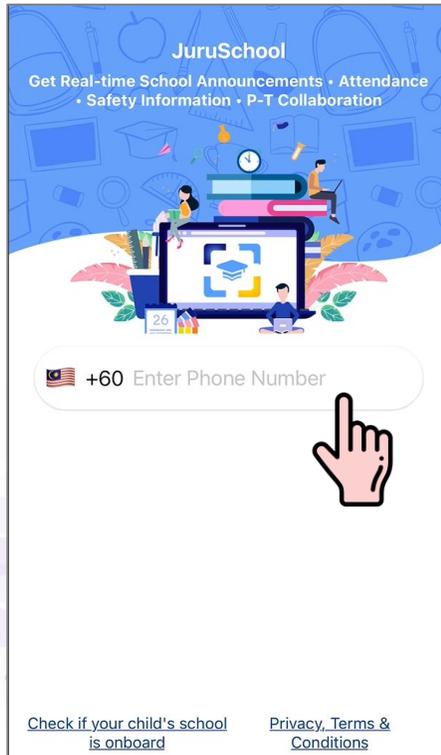
Enter Phone Number
输入电话号码

2

Click on 'Request OTP' button
点击“请求一次性密码”按钮

3

User receives OTP number via SMS
用户通过短信收到一次性密码



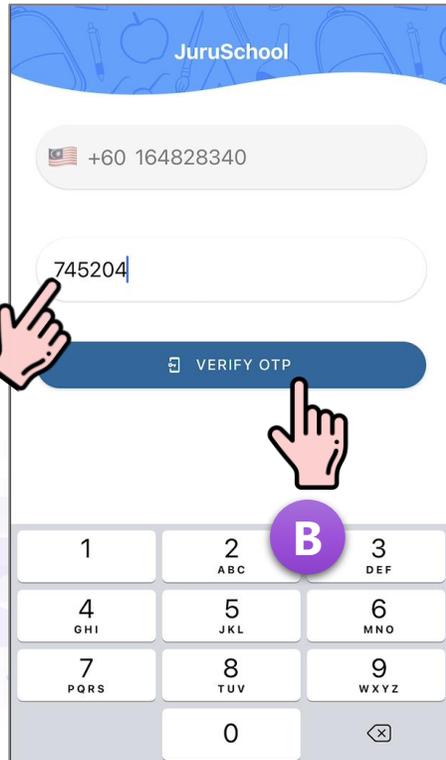


Login 登录

4

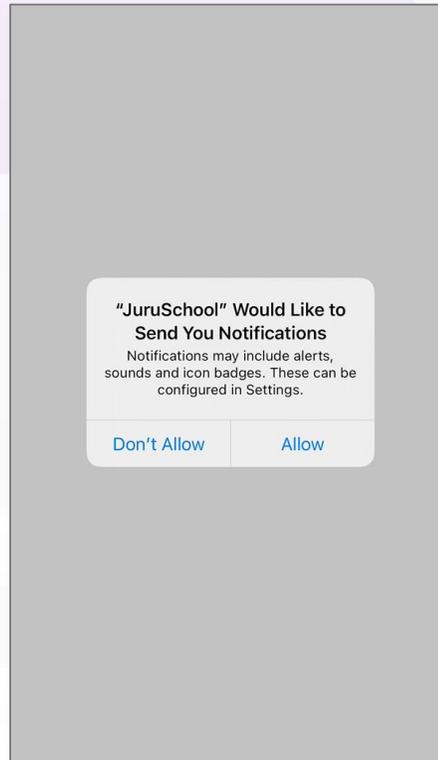
Insert OTP number and Click
'Verify OTP' button

输入一次性密码，然后点击
“验证一次性密码”按钮



5

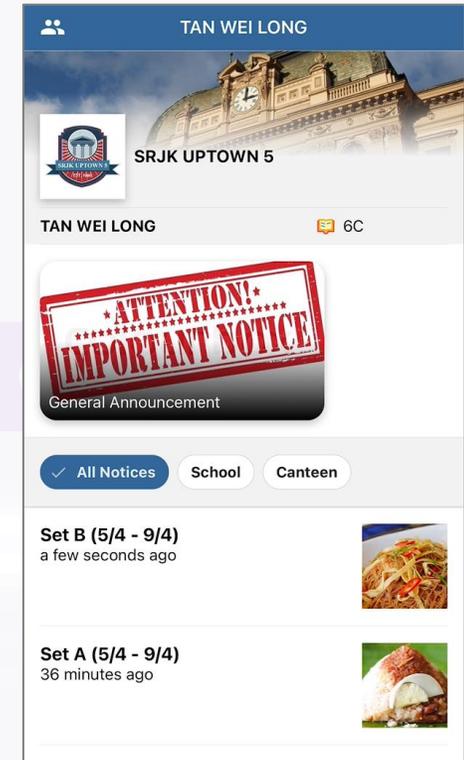
Enable notifications
开启手机提示



6

User will be directed to Main
Screen

用户将被定向到主屏幕





JuruSchool



Top Up



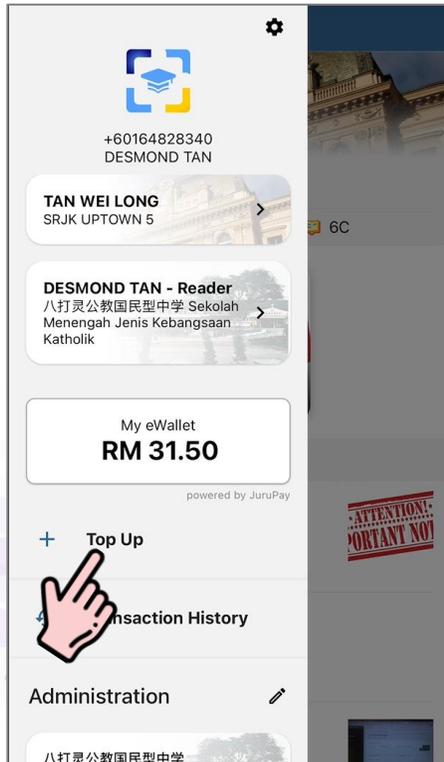
充值



Top Up 充值

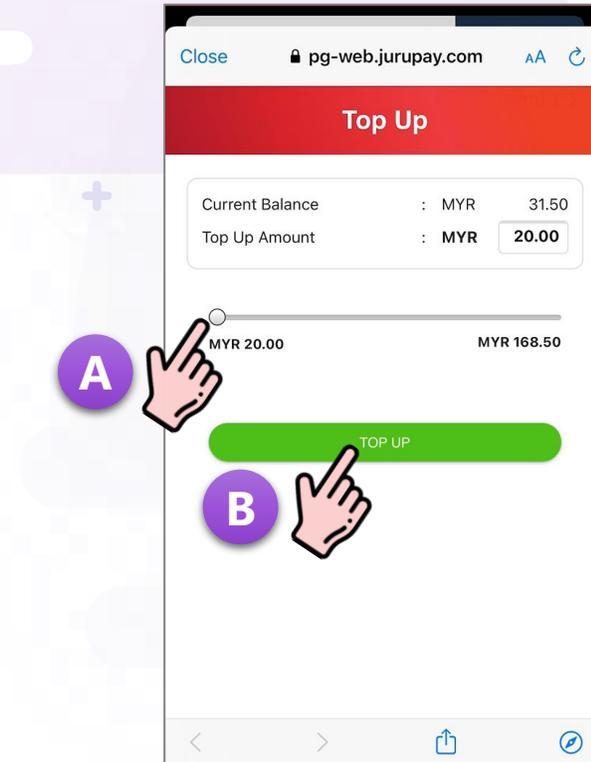
1

Locate at Left Navigation,
click on “Top Up”
在左侧导航中，点击“充值”



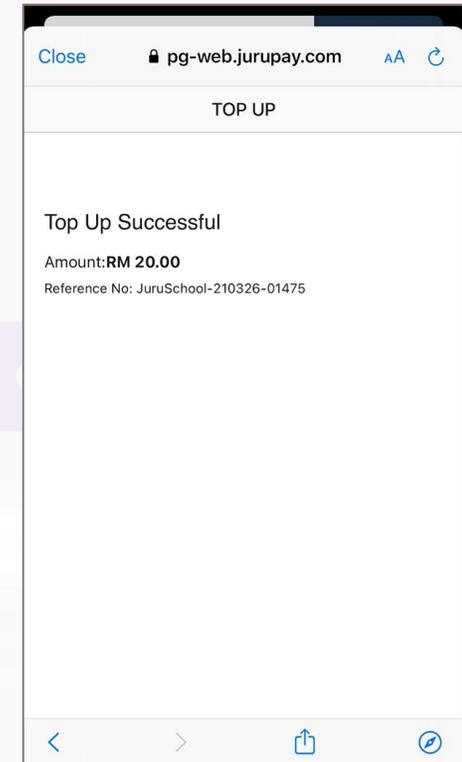
2

Key in/Select payment
amount and click on ‘Top Up’
Button
输入/选择金额，然后点击“
充值”按钮



3

Login to your online banking
account and confirm top up
request. Top up is successful.
登录您的线上银行户口然后
确认充值请求。充值成功。





JuruSchool

Main Screen & Navigation

主屏幕和导航





Main Screen & Navigation

主屏幕和导航

1

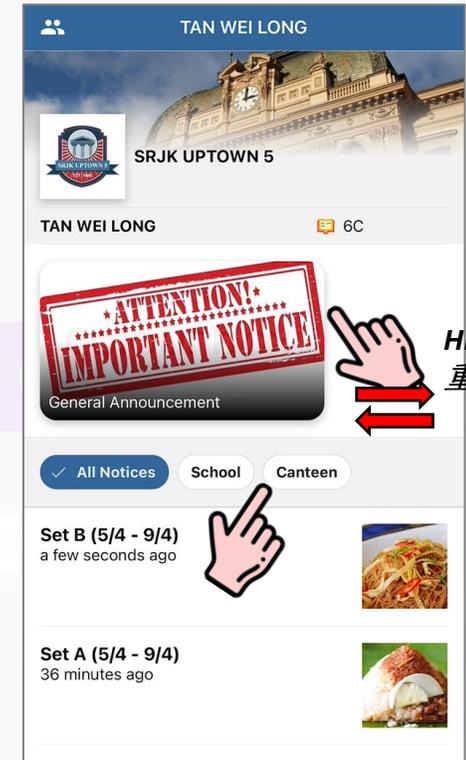
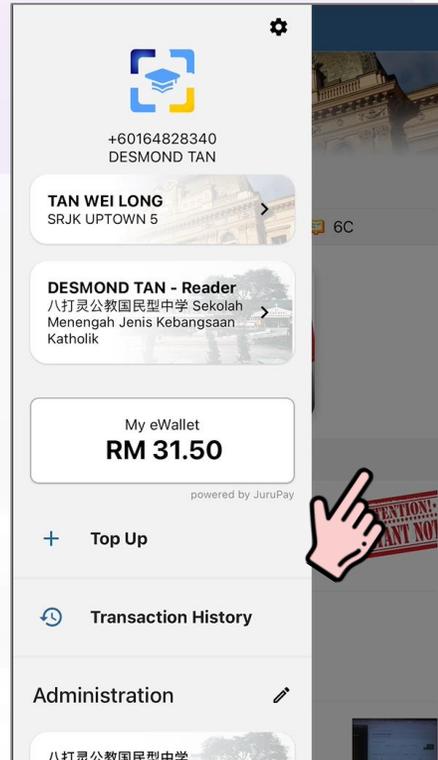
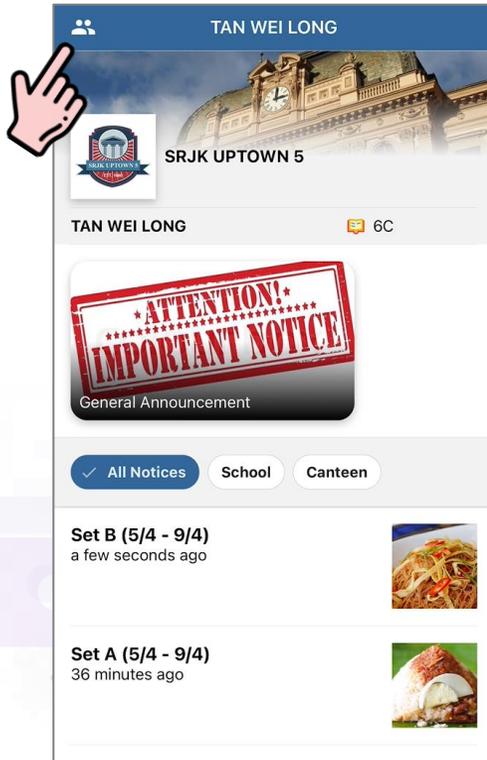
Main Screen
主屏幕

2

Left Navigation
导航栏

3

Announcement List
公告目录





JuruSchool



Preorder Food

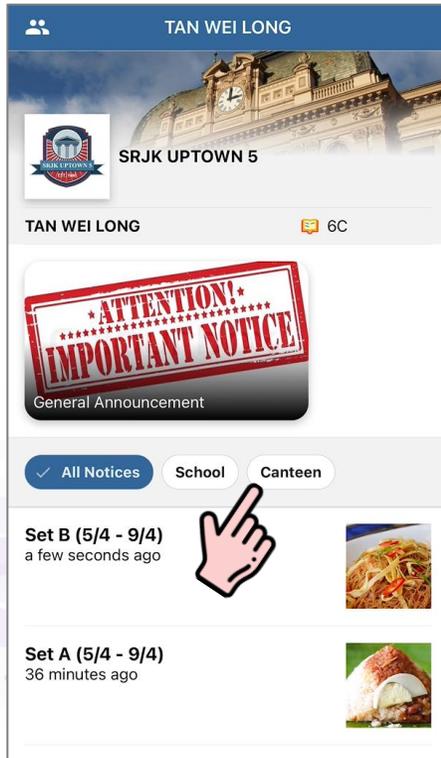
预订食物



Preorder Food 预订食物

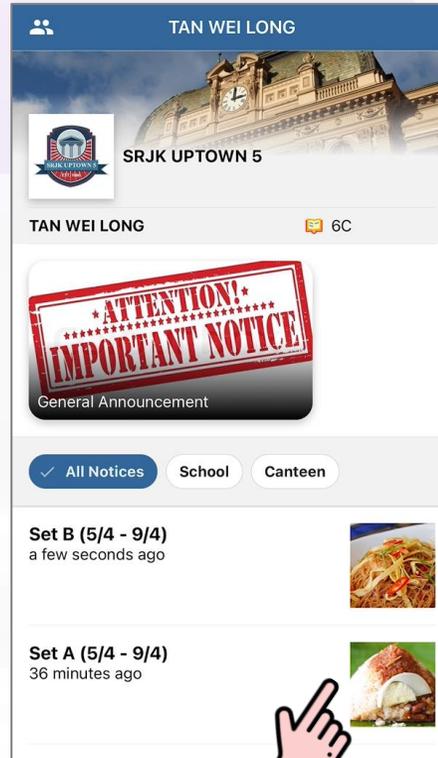
1

Click on “Canteen” button
点击“食堂”按钮



2

Click on the food package
点击食物套餐



3

Click on “PAY RM XX.XX”
button
点击“支付RM XX.XX”按钮





Preorder Food 预订食物

4

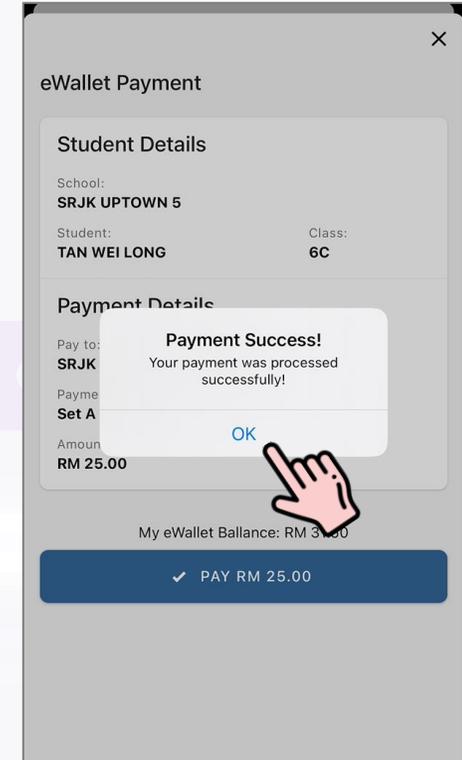
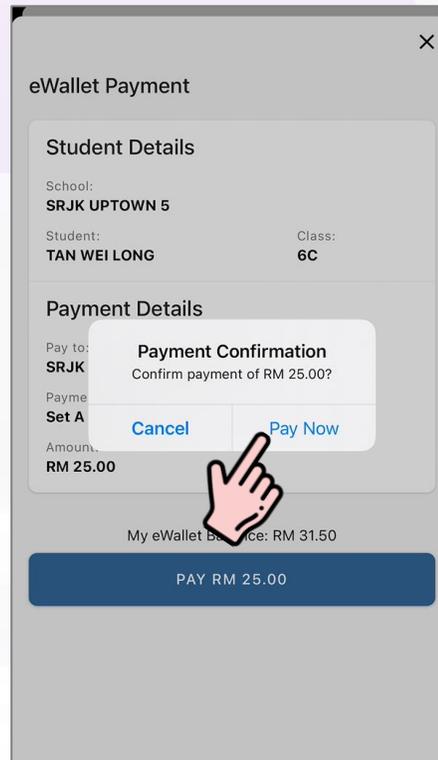
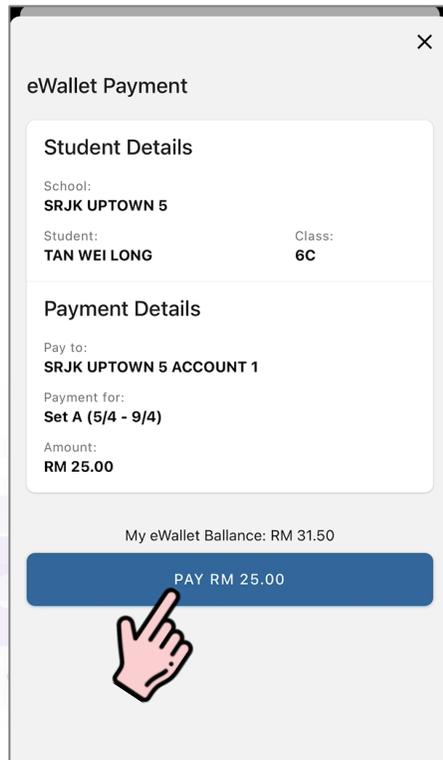
Check the details and click on “PAY RM XX.XX” button
查阅详情，然后点击“支付 RM XX.XX”按钮

5

Click on “Pay Now” button
点击“马上支付”按钮

6

Click on “OK” button
点击“OK”按钮





JuruSchool

View Receipt

查看收据



View Receipt (Method 1)

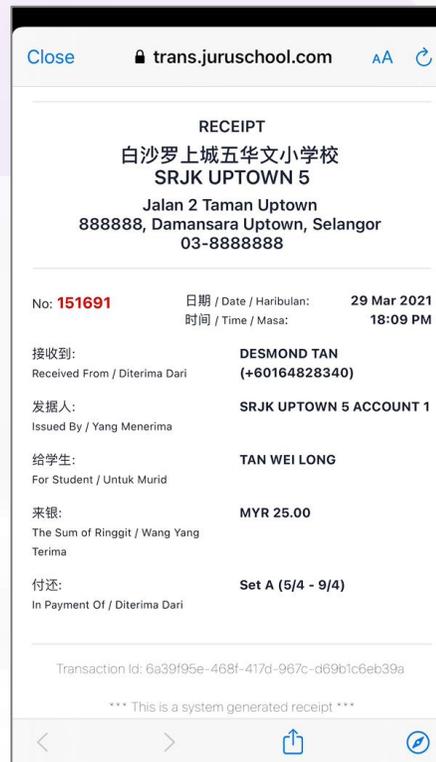
查看收据（方法一）

1

Click on “VIEW RECEIPT”
button
点击“查看收据”按钮

2

View the receipt
查看收据





View Receipt (Method 2)

查看收据（方法二）

1

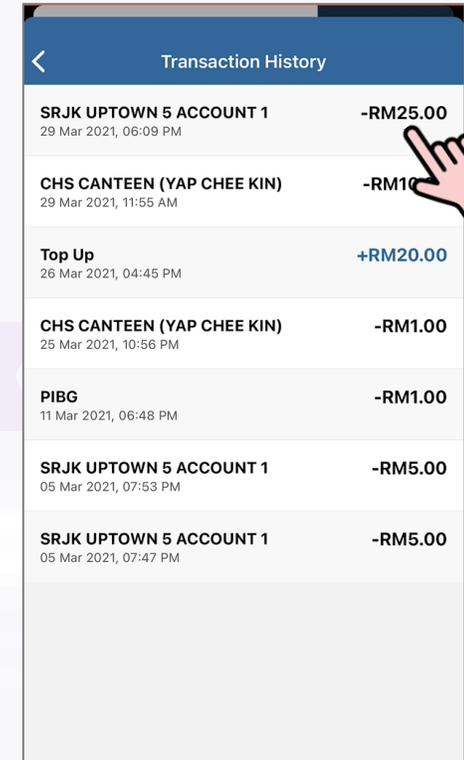
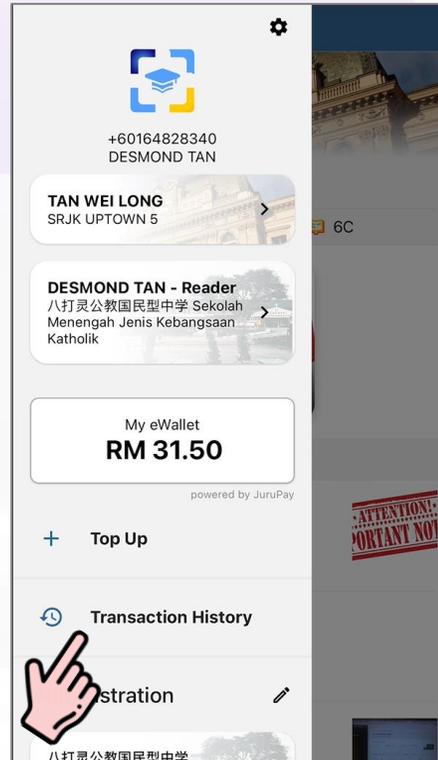
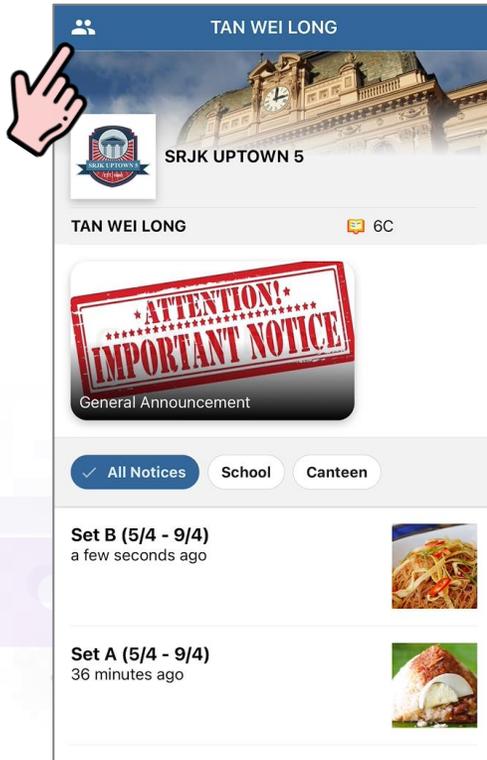
Click on Left Navigation
点击导航栏

2

Click on “Transaction History”
点击“交易记录”

3

Click on the transaction record
点击交易记录





View Receipt (Method 2)

查看收据（方法二）

4

View the receipt
查看收据





JuruSchool



FAQ

常见问题



What shall we do if the JuruSchool mobile app is not responding?

如果JuruSchool手机端没有反应，我们该怎么办？

You can quit the mobile app and retry. If the issue persists, kill the app to run in the background and re-launch the app again.

您可以关闭手机端，然后再尝试。如果这个情况持续，把在后台的手机端杀死，然后再重新启动手机端。



What shall we do if we do not receive OTP in the JuruSchool mobile app?

如果我们在JuruSchool手机端无法收到一次性密码，我们该怎么办？

You must ensure that your mobile device is able to receive text message. If yes, quit the mobile app and retry.

您需要先确保您的移动设备可以接收到短信。如果能，可以关闭手机端，然后再尝试。



What should I do if I saw the following message after login?

当我登录成功后看到以下的信息，我该怎么办？

Please contact school teacher for account registration.

请联络学校老师以注册户口。



Your mobile number did not match our school records.

Please have your child notify their form teacher with your latest mobile number.

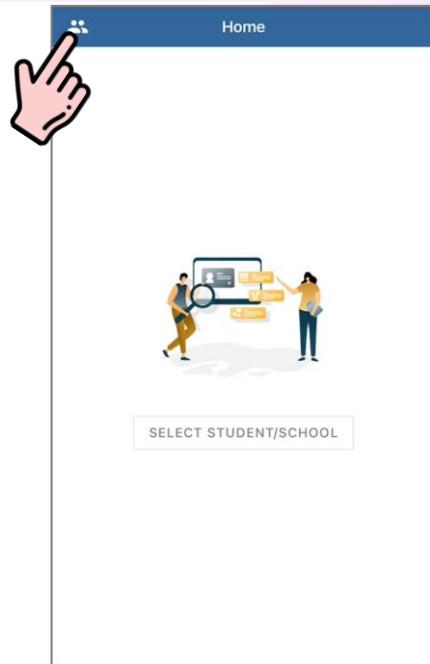
[LOG OUT](#)

How to select my children if I have more than one (1) children studying in the school?

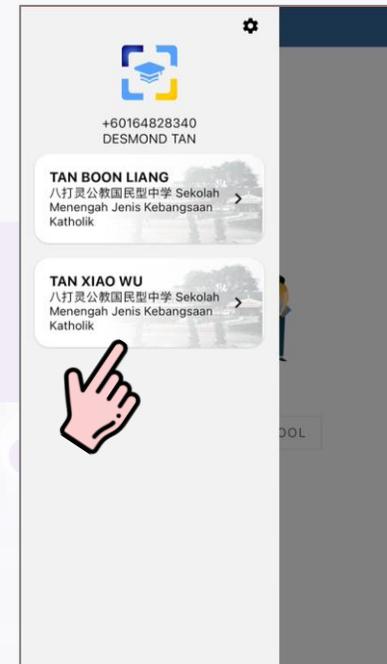
如果我有超过一个孩子在学校就读，我该怎么选我的孩子的户口？

1 You will be prompted to select a student. Click on Left Navigation.

您会被提醒要选择一个学生点击导航栏。



2 Select one of your children. 选择其中一个孩子。





What should I do if I have performed top up successfully, but the balance is not reflected correctly? 当我充值成功后却看不到我的余额增加，我该怎么办？

Click on left navigation menu, then long click and scroll down to refresh. If the situation persists, please contact JuruSchool support team.

点击导航栏，然后长按并且滑下来刷新页面。如果情况持续，请联络JuruSchool的客服。

